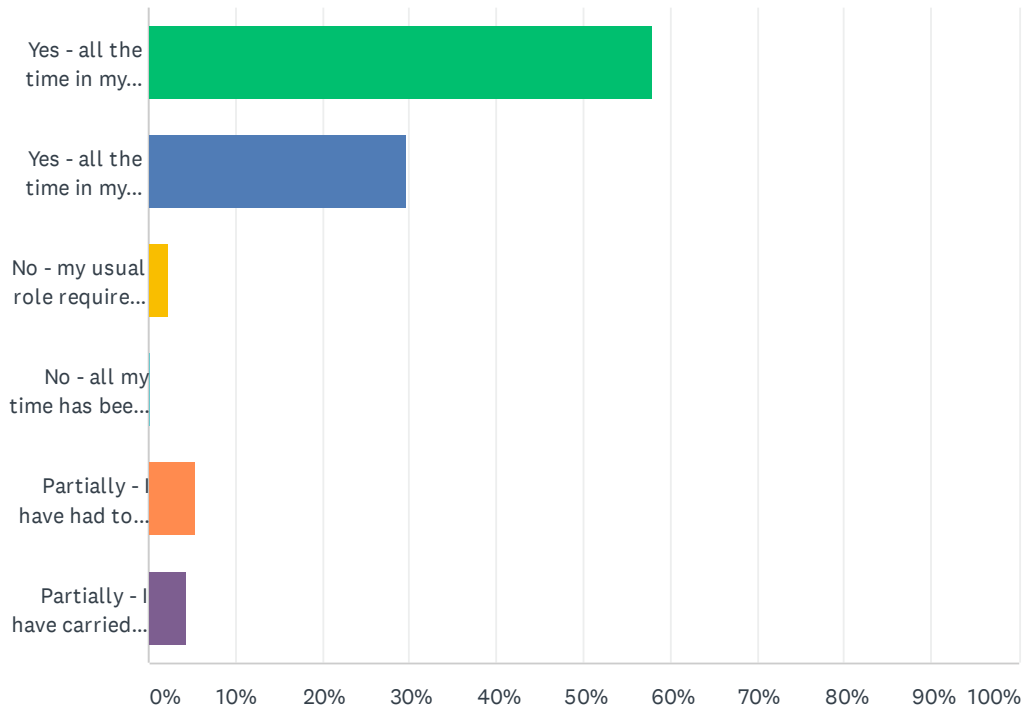


# Q1 Have you been working from home during the Covid-19 lockdown?

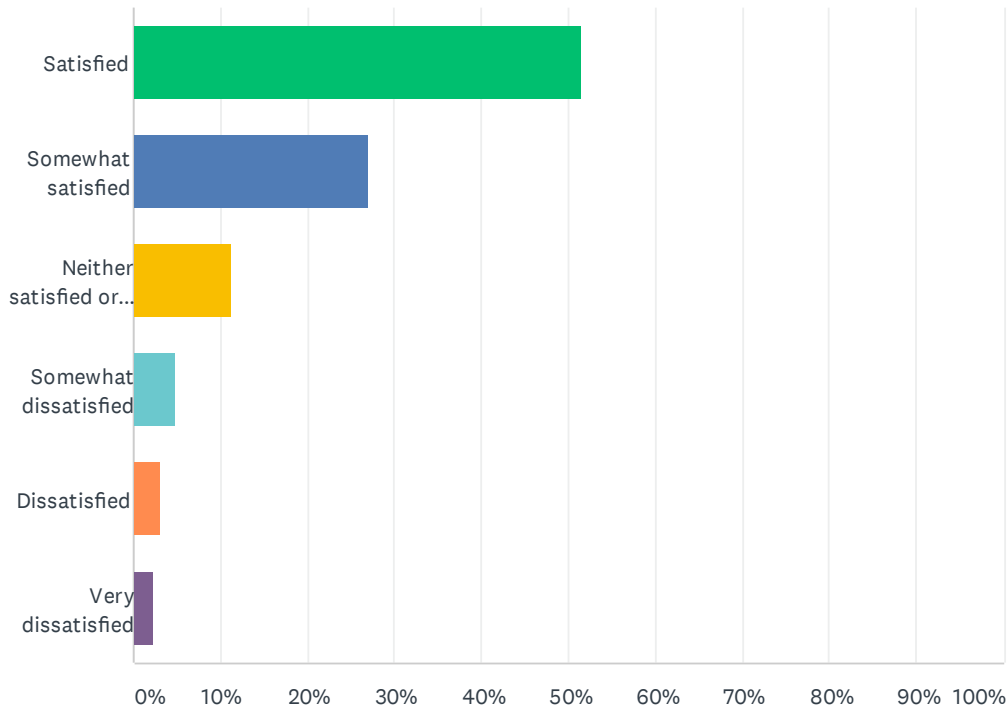
Answered: 337 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes - all the time in my usual role	57.86% 195
Yes - all the time in my usual role and in redeployed duties supporting our response	29.67% 100
No - my usual role requires me to be onsite all the time	2.37% 8
No - all my time has been deployed on front line Covid response work	0.30% 1
Partially - I have had to attend the offices to do some of my role	5.34% 18
Partially - I have carried out some of my usual role from home and have been involved with front line response work	4.45% 15
<b>TOTAL</b>	<b>337</b>

## Q2 How satisfied are you with your current work from home arrangement?

Answered: 292 Skipped: 45



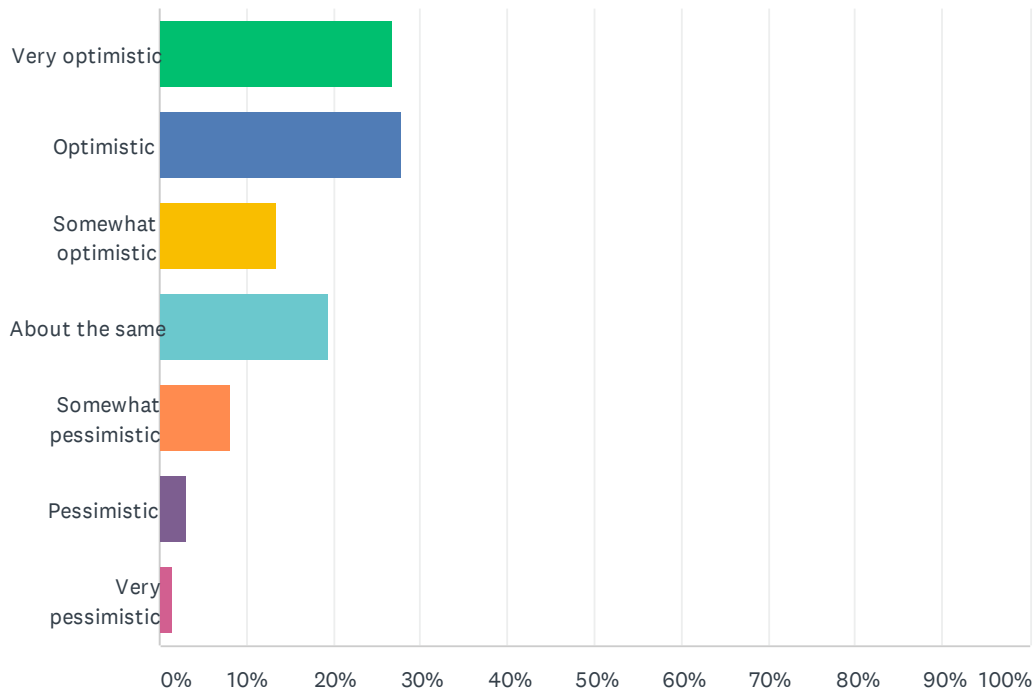
ANSWER CHOICES	RESPONSES	
Satisfied	51.37%	150
Somewhat satisfied	27.05%	79
Neither satisfied or dissatisfied	11.30%	33
Somewhat dissatisfied	4.79%	14
Dissatisfied	3.08%	9
Very dissatisfied	2.40%	7
<b>TOTAL</b>		<b>292</b>

### Q3 How could your homeworking arrangements be improved?

Answered: 292 Skipped: 45

# Q4 Compared to prior to the lockdown, are you feeling more optimistic or pessimistic about working from home?

Answered: 292 Skipped: 45



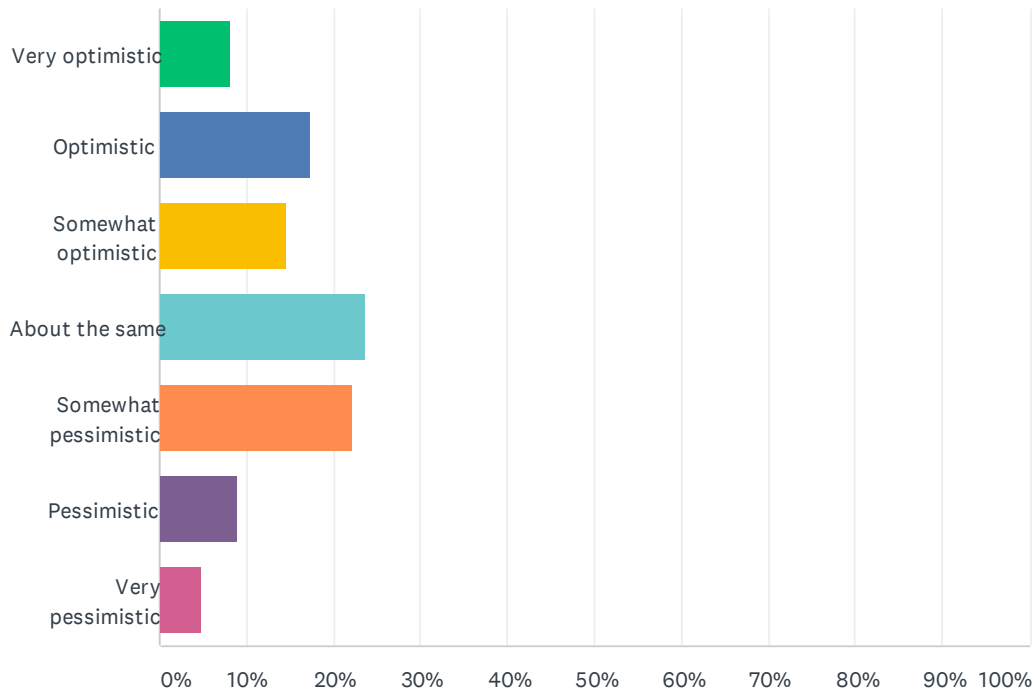
ANSWER CHOICES	RESPONSES
Very optimistic	26.71% 78
Optimistic	27.74% 81
Somewhat optimistic	13.36% 39
About the same	19.52% 57
Somewhat pessimistic	8.22% 24
Pessimistic	3.08% 9
Very pessimistic	1.37% 4
<b>TOTAL</b>	<b>292</b>

## Q5 Why do you feel this way?

Answered: 292 Skipped: 45

## Q6 Compared to prior to the lockdown, are you feeling more optimistic or pessimistic about returning to the office?

Answered: 292 Skipped: 45



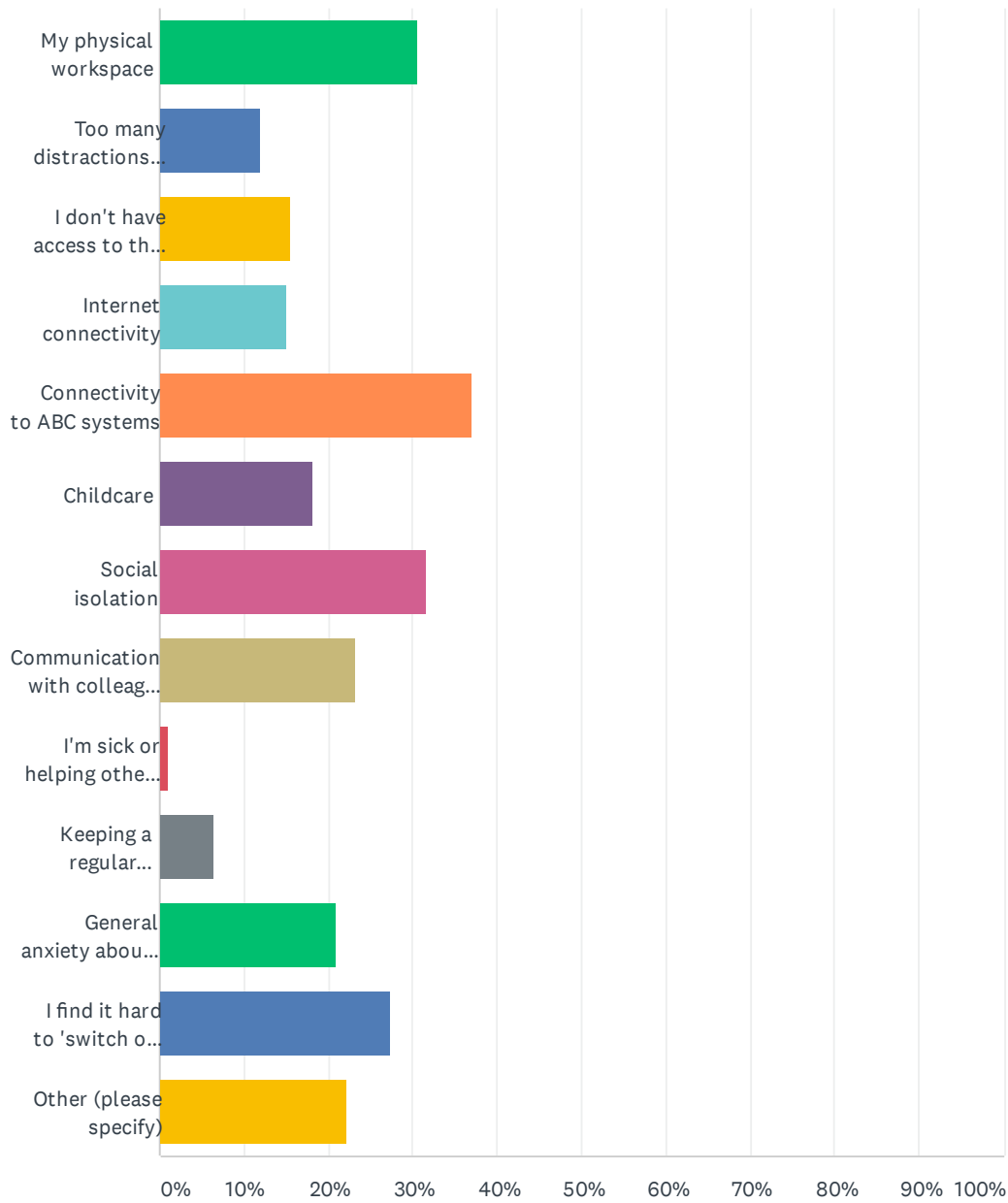
ANSWER CHOICES	RESPONSES	
Very optimistic	8.22%	24
Optimistic	17.47%	51
Somewhat optimistic	14.73%	43
About the same	23.63%	69
Somewhat pessimistic	22.26%	65
Pessimistic	8.90%	26
Very pessimistic	4.79%	14
<b>TOTAL</b>		<b>292</b>

## Q7 Why do you feel this way?

Answered: 292 Skipped: 45

### Q8 What are the TOP THREE biggest challenges you are currently facing while working remotely? MAXIMUM THREE ANSWERS.

Answered: 292 Skipped: 45

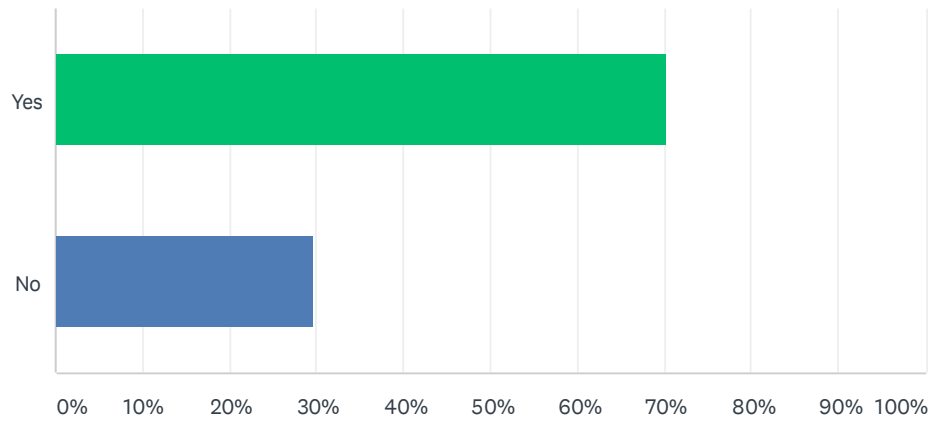




ANSWER CHOICES	RESPONSES	
My physical workspace	30.48%	89
Too many distractions at home	11.99%	35
I don't have access to the tools or information I need to do my job at home	15.41%	45
Internet connectivity	15.07%	44
Connectivity to ABC systems	36.99%	108
Childcare	18.15%	53
Social isolation	31.51%	92
Communication with colleagues is harder	23.29%	68
I'm sick or helping others who are sick	1.03%	3
Keeping a regular schedule	6.51%	19
General anxiety about the impact of coronavirus on my life	20.89%	61
I find it hard to 'switch off' from work	27.40%	80
Other (please specify)	22.26%	65
Total Respondents: 292		

# Q9 Do you have all the equipment you need in order to do your work from home?

Answered: 292 Skipped: 45



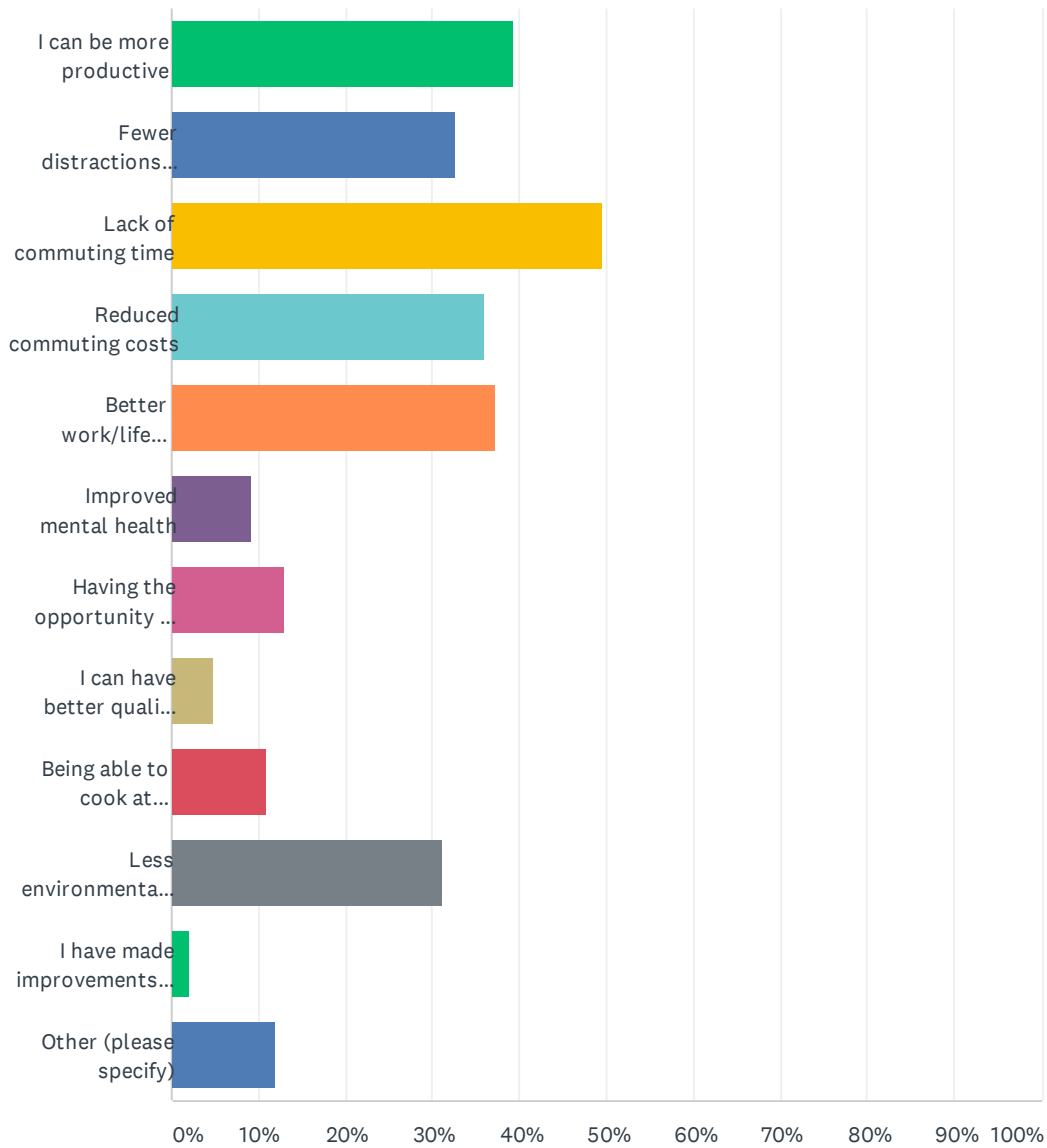
ANSWER CHOICES	RESPONSES	
Yes	70.21%	205
No	29.79%	87
TOTAL		292

# Q10 What else do you need to do your job well whilst working remotely?

Answered: 292 Skipped: 45

# Q11 What are the TOP THREE benefits of working from home? MAXIMUM THREE ANSWERS

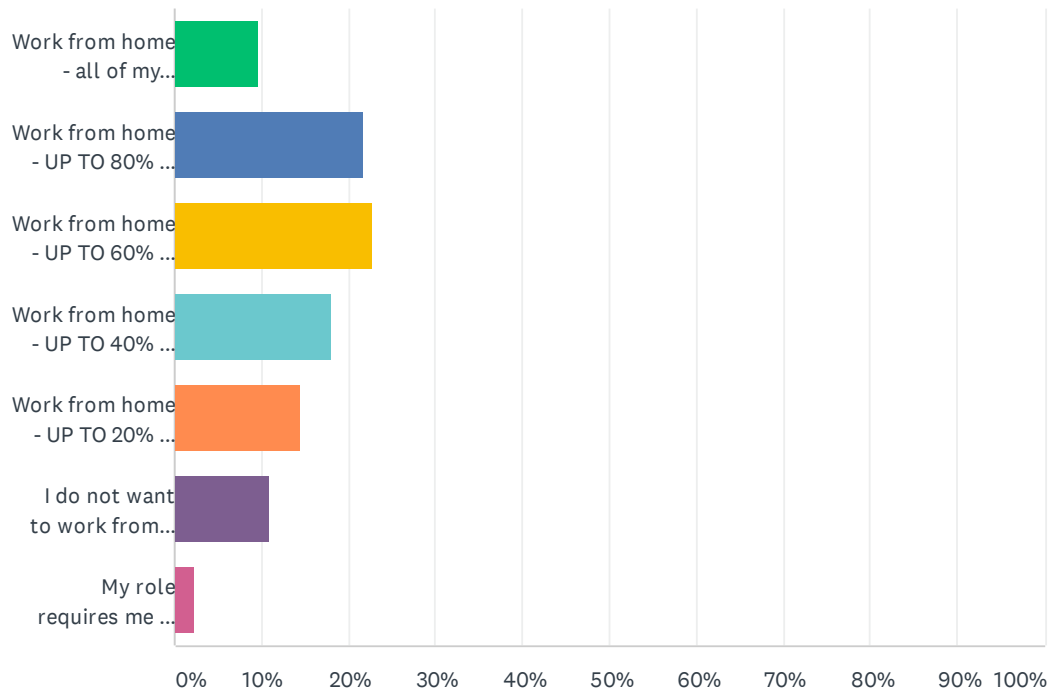
Answered: 292 Skipped: 45



ANSWER CHOICES	RESPONSES	
I can be more productive	39.38%	115
Fewer distractions at home	32.53%	95
Lack of commuting time	49.66%	145
Reduced commuting costs	35.96%	105
Better work/life balance	37.33%	109
Improved mental health	9.25%	27
Having the opportunity to have lunch with my family	13.01%	38
I can have better quality of discussions with my colleagues or customers	4.79%	14
Being able to cook at lunchtime	10.96%	32
Less environmental impact from commuting and printing	31.16%	91
I have made improvements to the way I work (please specify below)	2.05%	6
Other (please specify)	11.99%	35
Total Respondents: 292		

# Q12 Given the choice, would you like to work from home more frequently once the offices re-open?

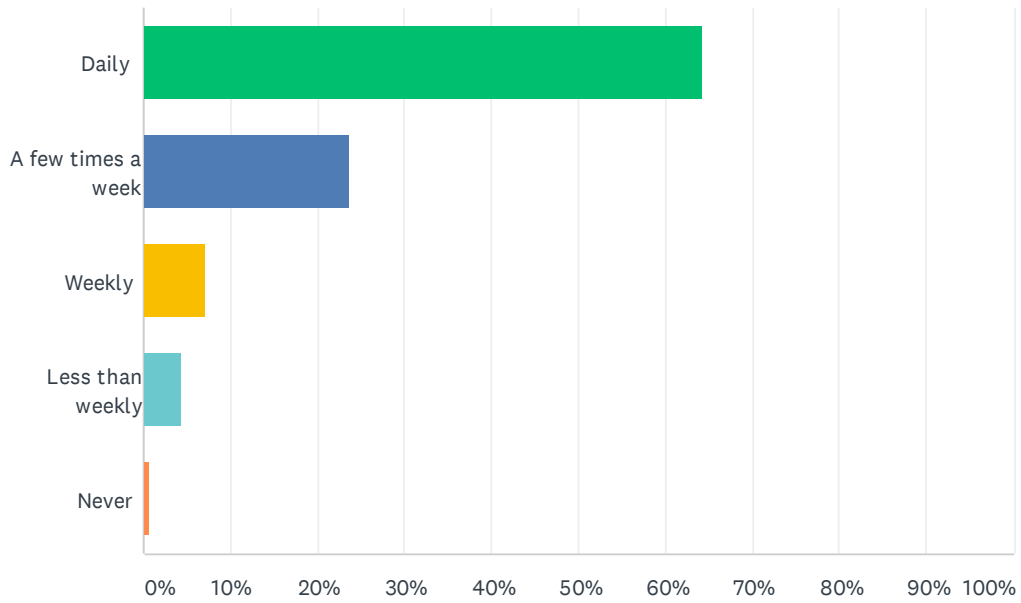
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Work from home - all of my week	9.56%	28
Work from home - UP TO 80% of my week	21.84%	64
Work from home - UP TO 60% of my week	22.87%	67
Work from home - UP TO 40% of my week	18.09%	53
Work from home - UP TO 20% of my week	14.33%	42
I do not want to work from home in future	10.92%	32
My role requires me to be onsite e.g. Facilities, AMC, CEO	2.39%	7
<b>TOTAL</b>		<b>293</b>

### Q13 How often are you in touch with your colleagues via phone or video?

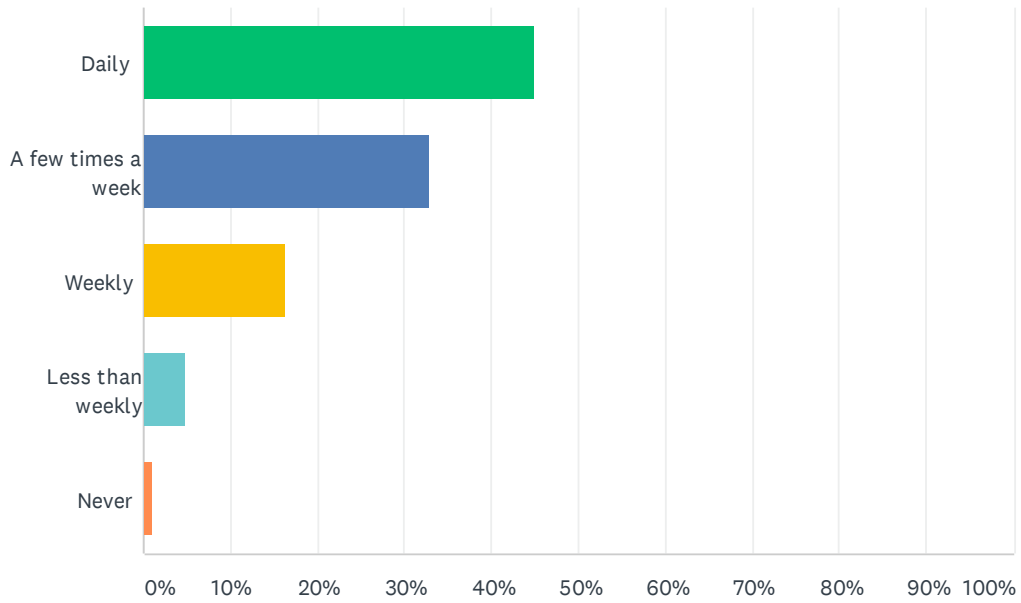
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Daily	64.16%	188
A few times a week	23.55%	69
Weekly	7.17%	21
Less than weekly	4.44%	13
Never	0.68%	2
<b>TOTAL</b>		<b>293</b>

# Q14 How often are you in touch with your manager via phone or video?

Answered: 293 Skipped: 44

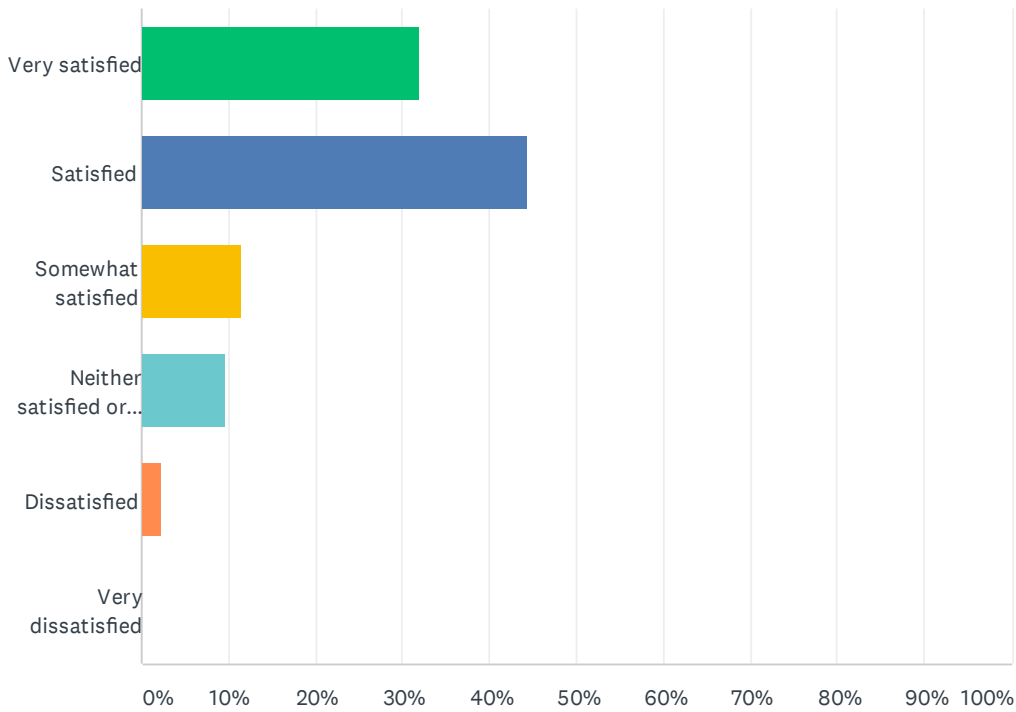


ANSWER CHOICES	RESPONSES	
Daily	45.05%	132
A few times a week	32.76%	96
Weekly	16.38%	48
Less than weekly	4.78%	14
Never	1.02%	3
<b>TOTAL</b>		<b>293</b>



# Q15 How do you feel about the communications and updates you've been receiving throughout the lockdown?

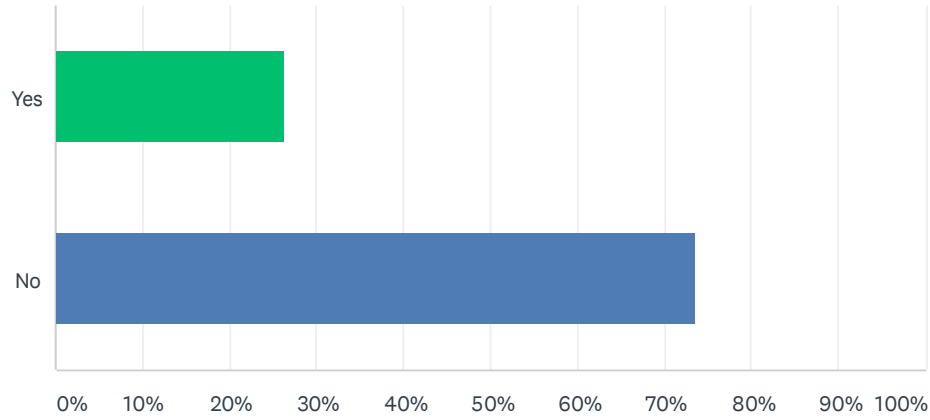
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Very satisfied	32.08%	94
Satisfied	44.37%	130
Somewhat satisfied	11.60%	34
Neither satisfied or dissatisfied	9.56%	28
Dissatisfied	2.39%	7
Very dissatisfied	0.00%	0
<b>TOTAL</b>		<b>293</b>

### Q16 Do you manage staff?

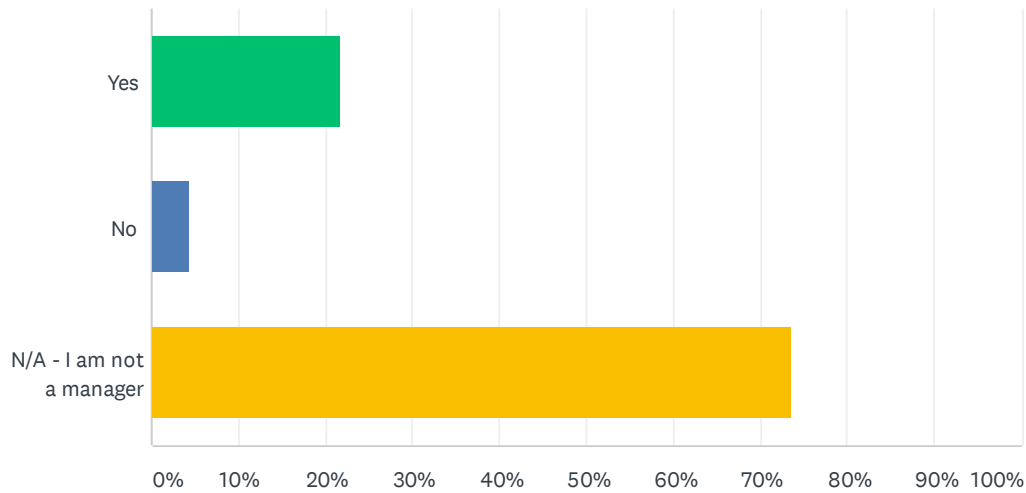
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Yes	26.28%	77
No	73.72%	216
TOTAL		293

# Q17 If you manage staff would you be able to accommodate increased homeworking across your team?

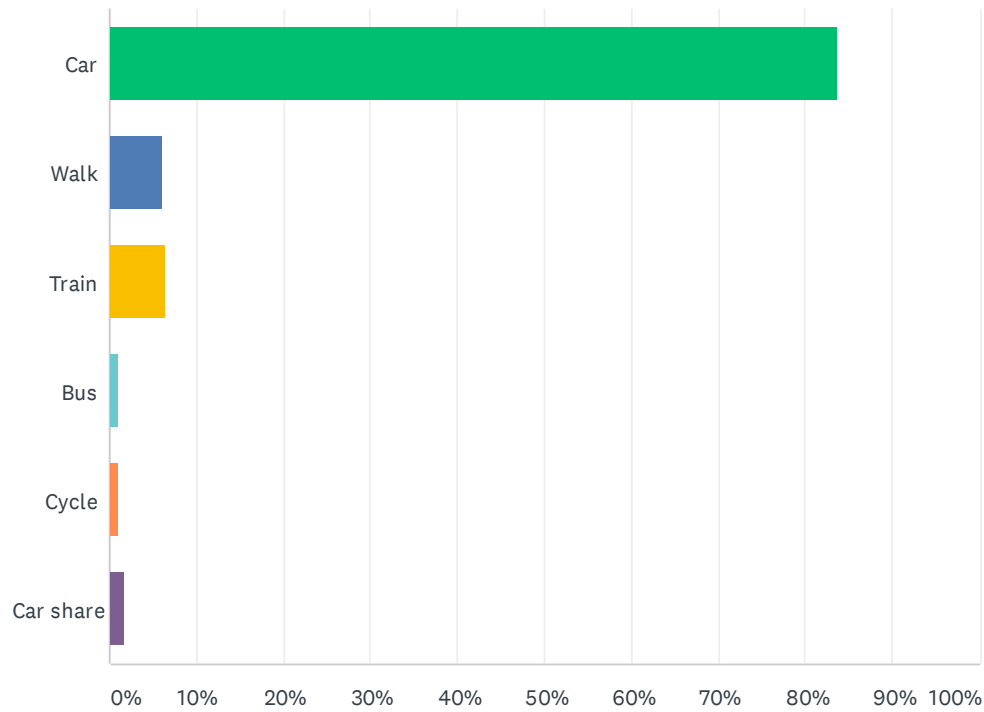
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Yes	21.84%	64
No	4.44%	13
N/A - I am not a manager	73.72%	216
TOTAL		293

# Q18 Prior to lockdown, how did you generally travel to work (for the main part of your journey)?

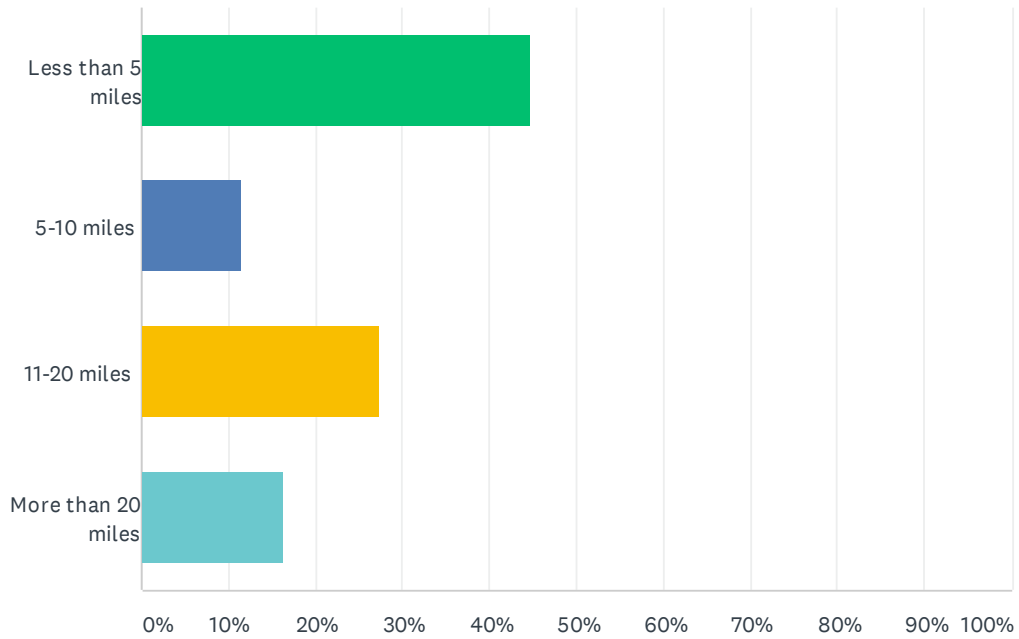
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
Car	83.62%	245
Walk	6.14%	18
Train	6.48%	19
Bus	1.02%	3
Cycle	1.02%	3
Car share	1.71%	5
<b>TOTAL</b>		<b>293</b>

### Q19 How far is your journey from home to work?

Answered: 293 Skipped: 44



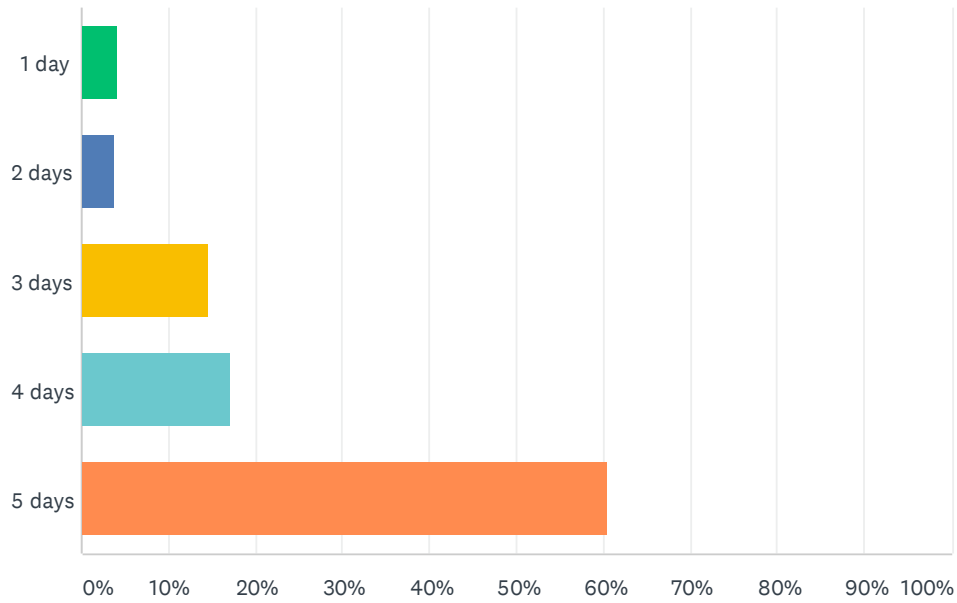
ANSWER CHOICES	RESPONSES	
Less than 5 miles	44.71%	131
5-10 miles	11.60%	34
11-20 miles	27.30%	80
More than 20 miles	16.38%	48
<b>TOTAL</b>		<b>293</b>

## Q20 Contracted hours of work

Answered: 293 Skipped: 44

# Q21 How many days per week did you generally come into the office?

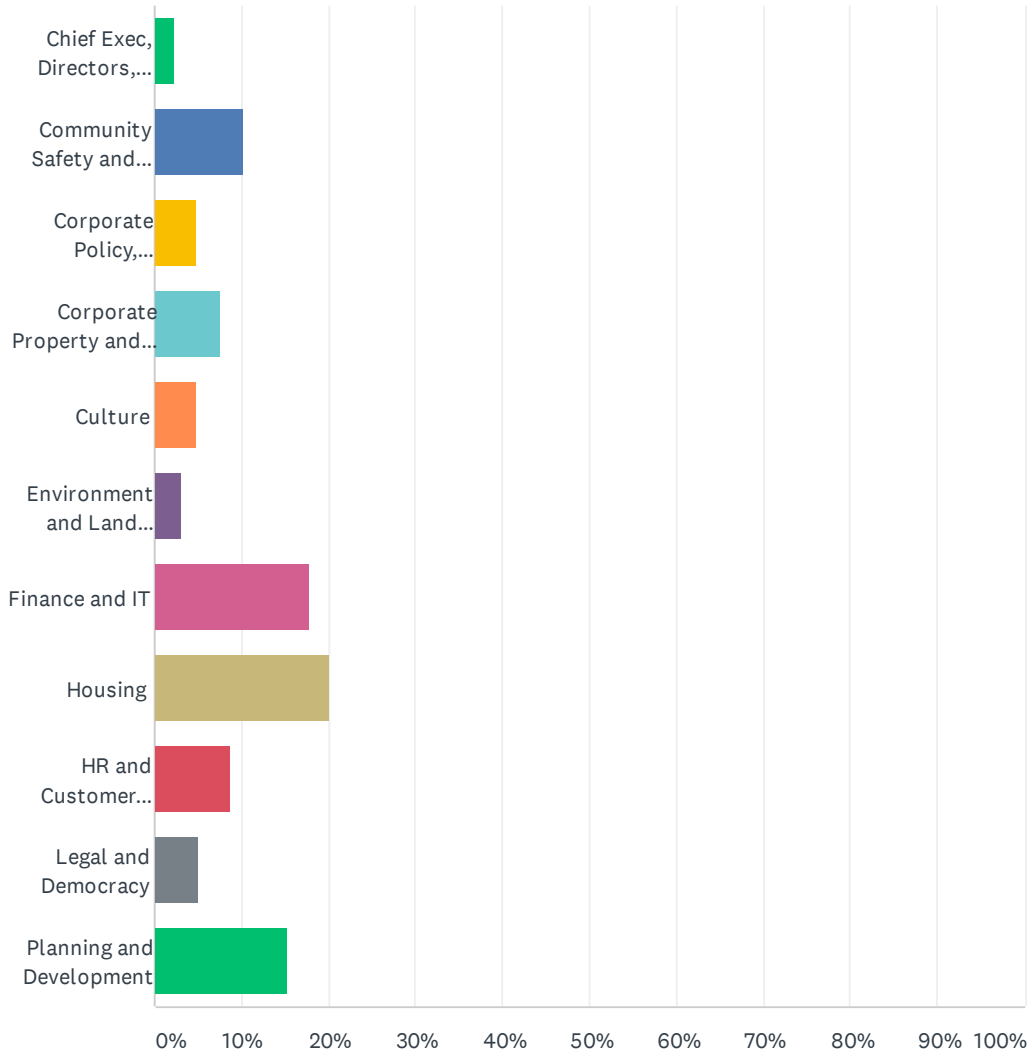
Answered: 293 Skipped: 44



ANSWER CHOICES	RESPONSES	
1 day	4.10%	12
2 days	3.75%	11
3 days	14.68%	43
4 days	17.06%	50
5 days	60.41%	177
TOTAL		293

# Q22 Service

Answered: 293 Skipped: 44





ANSWER CHOICES	RESPONSES	
Chief Exec, Directors, Support and CMO	2.39%	7
Community Safety and Wellbeing	10.24%	30
Corporate Policy, Economic Development and Communications	4.78%	14
Corporate Property and Projects	7.51%	22
Culture	4.78%	14
Environment and Land Management	3.07%	9
Finance and IT	17.75%	52
Housing	20.14%	59
HR and Customer Services	8.87%	26
Legal and Democracy	5.12%	15
Planning and Development	15.36%	45
TOTAL		293